



RMA# \_\_\_\_\_

BattDepot RMA Department: 702 Kentucky St. Suite 129, Bellingham, WA 98225

Tel: 1-866-998-8222 Fax: 1-888-738-7953 Web Site: <http://www.battdepot.com>

**RETURN MERCHANDISE AUTHORIZATION (RMA FORM)**

For prompt processing of return and item exchange, please accomplish and fax this RMA form to Battdepot at 1-888-738-7953. Or Email to [techsupport@battdepot.com](mailto:techsupport@battdepot.com) Your RMA form with an **authorization number** will then be faxed or email back to you for your Record. The **RMA number** will cancel if the product is not returned within **15 days**. The product item must be returned in its **ORIGINAL PACKAGING** and must be accompanied by the **COPY OF ORIGINAL INVOICE (Send by Paypal)**. The package must be prepaid, sent **BY REGULAR MAIL ONLY** and with the RMA number clearly marked on the shipping label.  
Battdepot reserves the right to refuse returns and exchanges not in accordance with its policy. For more information please visit <http://www.battdepot.com/warranty.aspx> and further inquiries please contact us at Toll Free: 1-866-998-8222

<b>Customer Name:</b>	
<b>Address:</b>	
<b>Tel:</b>	(Home) _____ (Office) _____
<b>Fax:</b>	
<b>E-mail:</b>	
<b>Product:</b>	<input type="radio"/> Notebook Battery <input type="radio"/> A/C Adapter <input type="radio"/> Digital Camera Battery <input type="radio"/> Camcorder Battery <input type="radio"/> PDA Battery <input type="radio"/> MP3 Battery <input type="radio"/> Other: _____ <b>(Our Product Part#):</b> _____ <b>(Quantity):</b> _____
<b>Your Electronic Model:</b>	(Brand Name): _____ (Model Number): _____
<b>Original/Old adapter you have:</b>	(Output voltage): _____ (Output Current): _____ (You can also check DC output voltage and output current on the bottom of your laptop.)
<b>Original/Old battery you have:</b>	(Output voltage): _____ (Model Number): _____
<b>Order Number:</b>	(Invoice or Order #): _____ (Purchase Date): _____
<b>Refund or Exchange:</b>	(Refund): Within 30 days from date of purchase. <input type="radio"/>  (Exchange or Repair): Within 1 year from date of purchase. <input type="radio"/>
<b>Reason For Return:</b>	<b>**To ensure we can serve you the BEST, please fill out this form as detailed as possible.</b>

Dear Customers :

Fill out the form and e-mail it to [techsupport@battdepot.com](mailto:techsupport@battdepot.com) or Fax at 1-888-738-7953

We will then confirm you an RMA Number and instructions for returning the item(s).

Please print out a copy of this form and include it in the return package.

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